# IN THE CIRCUIT COURT OF MADISON COUNTY, TENNESSEE FOR THE TWENTY-SIXTH JUDICIAL DISTRICT AT JACKSON, TENNESSEE

STATE OF TENNESSEE,	)	
	)	
Plaintiff,	)	
	)	
v.	)	No. C01-399, Division I
	)	
	)	
SAFA PETROLEUM, INC. and FOREST	)	
PETROLEUM, INC., doing business as	)	
UPER WAY, VARSITY MARKET AND )		
HILLIP'S 66,	)	
	)	
Defendants.	)	

This civil action is brought in the name of the State of Tennessee ("State"), by and through Paul G. Summers, the Attorney General and Reporter ("Attorney General"), pursuant to Tenn. Code Ann. §§ 47-18-108(a)(1), 8-6-109(b)(1) and all common law powers and duties of the Attorney General. Barry F. Woody, Interim Director of the Division of Consumer Affairs of the Tennessee Department of Commerce and Insurance ("Division") has requested that this civil action against the Defendants be commenced by the Attorney General.

The Attorney General is the chief civil law enforcement officer in the State. He has the unique responsibility to protect the public interest of the State of Tennessee's consumers from deceptive and unfair practices which impact this State. It is in that public interest role that this action is commenced.

The Attorney General and the Division have reason to believe that the Defendants named herein have violated the Tennessee Consumer Protection Act of 1977, Tenn. Code Ann. § 47-18-101 *et seq.*, and that this action is in the public interest.

As used in the State's Complaint, "consumer" or "consumers" shall mean and include any person, a natural person, individual, governmental agency or entity, partnership, corporation, trust, estate, incorporated or unincorporated association, and any other legal or commercial entity however organized.

## I. JURISDICTION AND VENUE

1. The jurisdiction of this Court is invoked pursuant to the provision of Tenn. Code Ann. § 47-18-108. Venue is proper in Madison County because it is the county in which Defendants conduct or have conducted business. *See* Tenn. Code Ann. § 47-18-108(a)(3). Defendants have been provided with the ten (10) days notice of contemplated legal action as set forth in Tenn. Code Ann. § 47-18-108(a)(2). The Defendants have agreed to jurisdiction and Venue in this matter and waive all objection thereto. Further, having assented to and accepted Service in this matter, the Defendants waive any and all objections as related to Service.

## II. PARTIES

- 2. The Plaintiff is the State of Tennessee.
- 3. The Defendant Forest Petroleum Inc. is an active Tennessee Corporation d/b/a Super Way, 756 West Forrest Avenue, Jackson, Tennessee. This location is listed with the Assessor's Office of Madison County as the "Varsity Market."
  - 4. Defendant Safa Petroleum, Inc. is an active Tennessee Corporation d/b/a Super Way,

798 Airways Blvd., Jackson, Tennessee. This location is listed with the Assessor's Office of Madison County as the "Phillip's 66."

# III. FACTUAL ALLEGATIONS

Upon information and belief, the State alleges as follows:

- 5. The Defendants are in the retail business of selling and advertising various goods to consumers, in the State of Tennessee. The Defendants specifically have advertised and offered for retail sale petroleum gasoline to consumers.
- The Defendants' businesses are located at 756 West Forrest Avenue, Jackson,
  Tennessee and at 798 Airways Blvd., Jackson, Tennessee.
- 7. On the morning of September 11, 2001, four commercial airline jets were hijacked from airports in Boston, Massachusetts, Newark, New Jersey and Dulles Airport in Virginia. These airplanes were used to commit heinous terrorist acts against America in New York, Washington, D.C. and Pennsylvania.
- 8. Immediately following those terrorist acts against America at a time when Tennesseans along with other Americans were experiencing the shock and concern from the attacks, an employee/agent for Defendants raisied its gasoline prices for regular, mid-grade, and premium gasoline.
- 9. Specifically, beginning at approximately 7:19 p.m., Defendants raised their price for regular petroleum gasoline from \$1.50 to \$1.79 per gallon.
- 10. On September 11, 2001, at approximately 7:49 p.m., Defendants increased the price of regular gasoline from \$1.79 to \$2.99 per gallon.
  - 11. Immediately following the terrorist actions against America, employee/agent for the

Defendants raised the price of mid-grade petroleum gasoline.

- 12. Specifically, beginning at approximately 7:19 p.m., the Defendants raised the price of mid-grade petroleum gasoline from \$1.59 to \$1.89 per gallon.
- 13. On September 11, 2001, at approximately 7:49 p.m. Defendants increased the price of mid-grade gasoline from \$1.89 to \$3.29 per gallon.
- 14. Immediately following the terrorist actions against America, agent/employee of the Defendants raised the price of premium petroleum gasoline.
- 15. Specifically, beginning at approximately 7:19 p.m., Defendants raised the price of premium petroleum gasoline from \$1.68 to \$1.99 per gallon.
- 16. On September 11, 2001, at approximately 7:49 p.m., Defendants increased the price of premium gasoline from \$1.99 to \$3.49 per gallon.
- 17. Defendants' signs promoted a lower price for gasoline, however, the Defendants' pumps actually charged consumers a greater price.
- 18. As a result of the acts and practices alleged herein, consumers or other persons have suffered ascertainable losses whose identities are unknown to the State of Tennessee at this time.
- 19. The sale, operation and advertisement of Defendants' gas station by Defendants, as alleged herein, constitutes "trade", "commerce" and/or a "consumer transaction" and the offering of or providing of "goods" and/or "services" as defined in Tenn. Code Ann. §§ 47-18-103(5), (10) and (11).

### IV. VIOLATIONS OF THE LAW

- 20. Each of Defendants' act or practice of unnecessarily increasing the price of gasoline in order to profit from the terrorist acts is an unfair or deceptive act or practice in violation of the Tennessee Consumer Protection Act of 1977. Such unfair or deceptive acts and practices specifically violate Tenn. Code Ann. §§ 47-18-104(a), (b)(9) and (b)(27) which prohibit (in pertinent part):
  - (a) Unfair or deceptive acts or practices affecting the conduct of trade or commerce constitute unlawful acts or practice . . .
  - (b) Without limiting the scope of subsection (a), the following unfair or deceptive acts or practices affecting the conduct of any trade or commerce are declared to be unlawful and in violation of this part:
    - (9) Advertising goods or services with intent not to sell them as advertised;
    - (27) Engaging in any other act or practice which is deceptive to the consumer or to any other person;
  - 21. Additionally, a practice is "unfair" if it causes unjustified injury to consumers.

## VII. PRAYER FOR RELIEF

### WHEREFORE, PREMISES CONSIDERED, THE STATE OF TENNESSEE PRAYS:

- (1) That this First Amended Complaint be filed without cost bond as provided by Tenn. Code Ann. §§ 20-13-101, 47-18-108, and 47-18-116.
- (2) That this Court adjudge and decree that Defendants have engaged in the aforesaid acts or practices, which are in violation of the Tennessee Consumer Protection Act of 1977.
- (3) That this Court enjoin Defendants from engaging in the aforesaid acts or practices, which are in violation of the Tennessee Consumer Protection Act of 1977.
  - (4) That this Court adjudge and decree that the Defendants are liable to the State for the

reasonable costs and expenses of the investigation and prosecution of the Defendants' actions, including attorneys' fees, as provided by Tenn. Code Ann. §§ 47-18-108(b)(4) and (a)(5).

- (5) That this Court make such orders or render such judgments as may be necessary to restore to any consumer or other person any ascertainable losses suffered by reason of the alleged violations of the Tennessee Consumer Protection Act of 1977 including statutory interest as provided by Tenn. Code Ann. § 47-18-108(b)(1).
- (6) That this Court adjudge and decree that the Defendants pay civil penalties of not more than one thousand dollars (\$1,000.00) per violation to the State as provided by Tenn. Code Ann. § 47-18-108(b)(3).
  - (7) That all costs in this cause be taxed against the Defendants.
- (8) That this Court grant Plaintiff such other and further relief as this Court deems just and proper.

Respectfully submitted,

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LEIGH ANN ROBERTS

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